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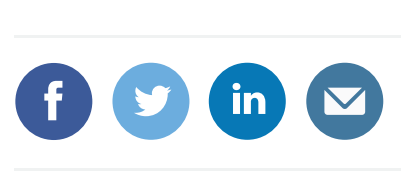
HSJ PATIENT SAFETY AWARDS 2019 WINNERS REVEALED

HSJ Patient Safety Awards 2019: Best Patient Safety Initiative in A&E

PATIENT SAFETY AWARDS

HSJ Patient Safety Awards 2019: Best Patient Safety Initiative in A&E

3 July 2019



Winner

Croydon Health Services Trust: Real time data to clinically prioritise and expedite the patient journey through the emergency department imaging workflow

Three months after introducing this initiative, the time to complete imaging in accident and emergency had reduced by 27 per cent and high priority cases were through the process in just 38 mins. This has meant crucial decisions on care are taken earlier and there are fewer delays waiting for a porter to take a patient for scanning.

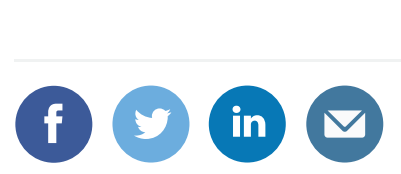
Croydon worked with Patienteer, a workflow analytics system, to identify the steps in the workflow and see where delays happened. Allocation of porters is now through an electronic system, enabling doctors to prioritise scan completion and reporting based on clinical urgency, and providing real time information on delays and when results were expected. The priority-based system has now been adopted in pathology in A&E and on wards. Staff engagement has been critical and they continue to drive improvements to the system.

To read this entry in full visit [HSJ Solutions](#).

Finalists

- Cambridge University Hospitals FT:** 42% reduction in sepsis mortality through digital technology
- eConsult Health with Bexley CCG:** eTriage in Urgent and Emergency Care
- Homerton University Hospital FT:** Urology Collaborative
- The Hillingdon Hospitals FT:** Improving Ambulance Handover Times

Emergency care



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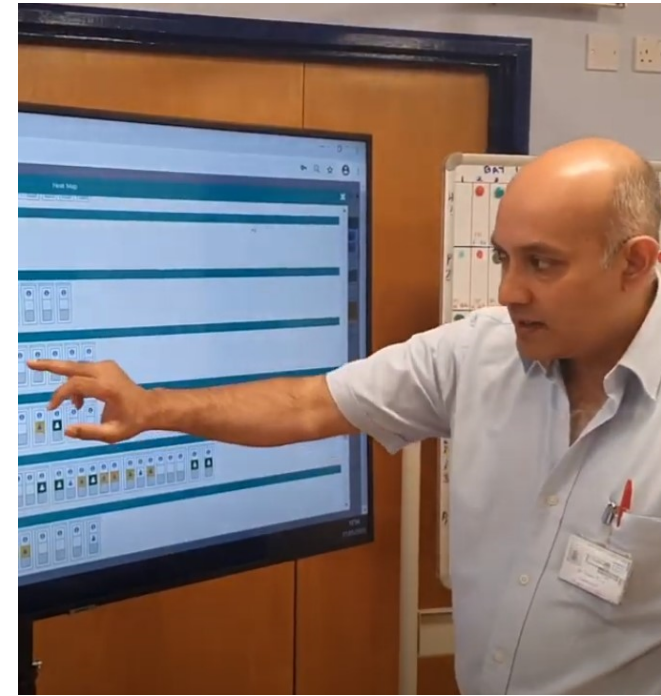
CHS shortlisted for patient safety award

Posted Thursday, 19 November 2020 by Finn Beaton

Croydon Health Services shortlisted for patient safety award for innovative 'Star Trek' tech instrumental in early pandemic

Croydon Health Services NHS Trust has been shortlisted for a patient safety award in the annual HSJ Awards, which recognises the outstanding contributions of health and social care organisations across the country.

The nomination is for a new electronic system developed by Croydon's clinicians to care for and monitor patients with suspected or confirmed COVID-19, to ensure they receive the highest standards of treatment whilst protecting other patients in hospital from the virus.



Named after its creator and champion, Chest Clinic Consultant Dr Roshan Siva, the 'Rosh Board' allows clinicians to instantly see information on every patient staying in a bed in Croydon University Hospital. It also quickly displays their conditions, locations and a wealth of other information.

From early in the pandemic, Roshan and the clinical team in Croydon have worked with Patienteer to transform it into a fully interactive electronic display.



A spokesperson for the Trust said:

"Rosh's ongoing work on this has been fantastic. The first Rosh Board we used was great and was simply a paper wallchart. Then, early in the pandemic, he transformed it into an interactive electronic display that pulls together all the important information about patients. Especially patients who have potential or confirmed COVID."

"The Rosh Board is excellent and looks like something out of Star Trek. It's become our main tool for getting patients to the right locations for care, monitoring them to a very high standard, and keeping visitors and staff safe during the COVID pandemic."



The awards take place virtually on 17 March next year. In June 2020 the Rosh Board came Highly Commended as a 'Health Tech Hero' at the Health Tech News awards.

The innovation reflects the Trust's strong record for managing care during the COVID pandemic. Croydon is currently one of the capital's leading trusts for the recovery of planned care services after the first wave of the pandemic. In July 2020, the Trust opened a 'hospital within a hospital' to separate its COVID and non-COVID care to protect patients from the virus. The Trust is now back to 120% of pre-lockdown levels for routine procedures such as cancer, cardiac, and hip operations, protecting the recovery of planned care services whilst ensuring enough capacity to for emergency care and an increase in cases from a second surge of COVID-19.

In addition to the Trust being shortlisted itself, it is part of The One Croydon Alliance that is also in the running. The Alliance has been shortlisted in two categories of the awards: System Leadership Initiative of the Year and Health and the Local Government Partnership Award.

One Croydon is a partnership between the NHS in Croydon, Croydon Council and Age UK Croydon, originally set up to help tackle the challenges of an ageing population but now working to integrate health and social care for people of all ages across the borough.

Visit <https://awards.hsj.co.uk/2020-shortlist> for the full list of finalists.

Background Information:

- This video from June 2020 shows Roshan talking about how the technology evolved at our trust: https://www.youtube.com/watch?v=9_2iokX69Ts&feature=youtu.be

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